

2024 CSA Agreement for Monthly Joy Club

Thank you for your interest in our Community Supported Agriculture (CSA) program, by subscribing to this service you agree to the following terms and conditions. These conditions can be updated without notice and will always be available on our website, <https://pineandposey.com>.

General CSA Info

- **Farm contact information** – Pine & Posey (“We”) pride ourselves on customer satisfaction and we’d love to hear from you if there is a problem or just some general feedback on your CSA experience. You can email us at hello@pineandposey.com or call/text Sarah Zahn at (765) 480-2568.

Once signed up, the contact individual (“you”) will be receiving notifications and reminders on your CSA subscription via email. We may call you with more urgent updates. If gifting a CSA and the contact individual is different than the purchaser (“purchaser”), please let us know if you’d like communication also. If you opt into delivery, you will receive text messages from us to confirm delivery. Please add our email address and phone number to your favorites and let us know if you don’t receive our communications around the start of your CSA.

- **Farming** is a seasonal and unpredictable business. CSA members join Pine & Posey in both the possible risks of farming (drought, pests, etc) but also the benefits (bountiful season, complete transparency on the farm, relationship and community). At Pine & Posey we are as proactive as possible. By investing in irrigation systems, using good growing techniques that protect and nurture the harvest, and keeping a close eye on our crops, we lay the foundation for a strong “insurance” policy with our flowers and trees.
- **Communication** – By agreeing to join our CSA, you are also agreeing to open and read email communications from us. You will receive an email notice about each week’s pickup/delivery as a reminder. You may also receive specific emails announcing important changes regarding a crop we packed. Please read our emails as soon as you see them. *Please add hello@pineandposey.com to your address book to protect our communications from spam filters.*
- **Our CSA program** - As a CSA member, you will receive a discount off retail prices of products as a thank you for supporting our farm. Payment is due in full at time of purchase.

Monthly Joy Club

Our CSA subscription program welcomes you to the ‘club’ with a Monthly Joy Club (“MJC”) membership. MJC members receive one bouquet (“share”) per month for 6 months. Choose between shares being delivered to your door or opt-in to pickups at the farm. Experience the joy of ever-changing blooms with a

fresh, seasonal bouquet carefully handpicked for freshness and variety. All 100% locally grown on our farm. MJC shares will start in April 2024 and run through September 2024, providing 6 uniquely different, seasonal bouquets of colorful, fresh flowers.

Pick Up/Delivery

Pickup times will be communicated ahead of time and occur twice during the month. You have the option to choose which time works best in your schedule to pickup your share. Please reply to our email to let us know (that way we can help remind you of the time window)! When you're ready to pickup at our farm, located east of downtown Kokomo on Carter Road/County Road 50 North just before the US-31 overpass, please drive up the drive past the house and garden to the southeast white shed where the garage door faces the drive – this is the current flower shop, shares can be picked up here! The farm address is **2006 East 50 North, Kokomo**

Delivery is available to anywhere from the Kokomo/Greentown to Lafayette/West Lafayette areas. Eligible zip codes: 46901, 46902, 46936, 46979, 46920, 46041, 46065, 47904, 47905, 47906, 47909 – if you don't see yours, just ask! Email us to opt into delivery if outside those zips. Deliveries are made on Saturdays once a month and include front door dropoff and email/text notice. Bouquets and/or live plants will be dropped off in with water and left in the shade if shade is available. CSA recipients are responsible for the care and quality of items once dropped off.

We reserve the right to deny deliver if outside the area or for safety and/or labor restrictions of our staff. We do delivery as a service.

- **Pick up Etiquette and Information** – In order to cultivate and maintain an equal and pleasant experience we ask everyone to please observe the following rules:

Please arrange or coordinate your schedule to get your CSA items in a timely manner, during pickup hours or shortly after we've dropped them at your doorstep. Failure to do so may result in faded, droopy blooms.

Please understand that if your item is not claimed by the end of the time window for your pick-up, your item will be donated to someone else. It is your responsibility to let us know at least 36 hours in advance of a vacation or schedule conflict.

Farm Practices & Products

- **Explanation of growing practices** – Pine & Posey is a small specialty-cut flower and Christmas tree farm, producing high-quality, locally-grown, fresh flowers, pumpkins, greenery and Christmas trees for seasonal décor. Our goal is to supply more people with Indiana-grown products and create inspiration for seasonal and Christmas décor. We use sustainable practices with our soils to control weed, pest and other growing pressures. Our florals and trees are not heavily sprayed with insecticides and may contain a few bugs. We chose specialty flowers that thrive in our soils and weather patterns here in the Midwest and try to offer the best reflection of Indiana beauty in your vase or home to cultivate joy for our CSA members.

Policies

- **Rules and procedures** – Monthly Joy Club pickup is at the farm, sometimes during other sales, so we may be busy with other customers, but your items will be separated and labeled so you can pick-up-and-go if need be. CSA items cannot be exchanged for other items or other members items – what is labeled for you is yours.

CSA products that are not picked up at the farm on the reserved pickup date and time, the items will be considered abandoned and will be donated. No refund will be issued, or addition shares be added back.

- **Cancellations**– Once you pay the invoice you will be subject to keep your subscription for the duration of the season or you must find someone to transfer your share to and they will need to purchase the share from you directly. There are no refunds, either full or partial, for cancellation of your CSA once purchased. Members may choose to find an alternate person to buy out the rest of the season's share, and the share ownership will be transferred to the alternate person. The alternate person must pay the original shareholder directly and the original shareholder is responsible for giving us an updated address and contact information for that new share owner.

If we would for any reason discontinue or temporarily suspend a subscription, you will be notified as soon as possible. This is rare but some things are out of our control – weather, health, etc. – and reserve the right to discontinue without reimbursed pay or temporarily suspend service.

- **Vacations**– With advanced notice, a minimum of 36 hours before delivery, we can accommodate vacations and transfer to an adjacent month. You can also gift that month to a friend to pick up at your deliver location. Without notice, we cannot and will not allow someone else to pick up your share at the farm – so please let us know if you plan to have more than yourself as a possible pick up person.

- **Payment expectations** – Payment is due in full upon registration. It can be paid on our website or invoice via credit card.
- **Explanation of CSA risks & rewards** – Joining our CSA program means we are connecting you to our farm by allowing you to pre-purchase a portion of our harvest. You support our farm and we give you a discount on our products and the cream of the crop. Everything we do at the farm is dependent on weather and the season, if crop failures and setbacks come this season, we will communicate those and do our best to satisfy your share – we may have smaller bouquets one month and make up for it another month with a larger bouquet. One benefit of your CSA, if we have a bumper crop or an abundance of florals, we may offer you additional bouquets, bunches, or stems!

Signature

Please read and check the box below to indicate you've read and agree to our terms and conditions. Then sign this agreement so that we know you've received it and understand the contents.

- I understand that once I sign up and pay for my subscription, I have secured my place in the CSA for the respective season.
- I understand that the start of each CSA subscription is flexible and based on seasonal conditions and product availability. I am aware that Pine & Posey will communicate via email to inform all shareholders of updates and start dates, and that it is my responsibility to contact the company via email if I am not receiving notifications near the specified CSA start dates shared in the product details.
- I understand that once I have purchased a CSA, I am not able to change the pickup location/delivery option without associated fees, cancel, or extend my CSA into another season for any reason. I may coordinate transfer of my shares to another individual. I understand that Pine & Posey does not facilitate such transfers, and that I will make all arrangements for the new shareholder to pay me directly for the remainder of the subscription.

Sign Here:

Printed Name:

Date:

